

"QUALITY AND ENVIRONMENTAL POLICY"

The goal of our organization is to continue to provide **products and services** and uphold the **standards of professional excellence** that sets Metalmeccanica Alba apart from our competitors and represent a major strength of our business. Experience has taught us that objectives are achieved with investments and especially with the participation/collaboration of all.

Being mindful of the continuous evolution of technologies, the Management has decided to pursue a corporate policy (quality - environment - safety) aimed at progressively improving the company's market position, and assuring the business activities and soundness of the company. This will ultimately ensure it achieves the desired profits in full compliance with general legislation (laws, provisions and standards) and by involving all resources.

THIS QUALITY, ENVIRONMENT AND HEALTH & SAFETY POLICY ENCOMPASSES THE FOLLOWING UNDERTAKINGS:

- Ongoing improvement of **processes and sensitivity to the interests and expectations of stakeholders**, by:
 - ✓ meeting the expectations of stakeholders regarding both their implicit and explicit needs;
 - ✓ disseminating and developing the corporate culture by involving human resources in order to continuously improve health and safety, the environment and quality of life;
 - ✓ managing equipment carefully, and promptly reporting any malfunctions
 - ✓ monitoring the Business System, in compliance with all voluntary and mandatory regulations that may be applicable and especially Legislative Decree 81/2008, thus safeguarding the environment and ensuring the safety of both employees and third parties;
 - ✓ respecting all applicable legal and technical harmonization regulations, whether mandatory or voluntary, aimed at business development;
 - ✓ complying with regulations regarding safety and correct conduct within the workplace;
 - ✓ avoiding waste (materials and resources) – all waste represents a loss of a resource for future investments;
 - ✓ determining, controlling and reducing the significant environmental impact caused by business activities, taking into account the circumstances and requests of stakeholders;
 - ✓ minimizing and optimizing the consumption of energy resources;
 - ✓ maintaining order and cleanliness within the workplace, and ensuring correct sorting and disposal of waste;
 - ✓ improving commercial efficiency, maintaining successful relationships with current customers (loyalty) and at the same time seeking new, equally reliable customers;
 - ✓ evaluating the risks associated with our processes, respecting both correct procedures and the needs of stakeholders, in order to mitigate potential outcomes if such risks were not managed;
 - ✓ Identifying, evaluating and exploiting opportunities which, by optimizing performance, would allow us to achieve internal and external advantages with the aim of maintaining a high degree of competitiveness;
 - ✓ effectively, efficiently and flexibly supplying products whose quality is adequate to meet the needs and expectations of customers, whilst at the same time achieving the profits necessary to ensure the ongoing development and improvement of the business, conducting research into ever more competitive and safer products, offering every type of service required to meet customer needs;
 - ✓ monitoring and reducing the cost of processes, materials and services purchased, without in any way compromising the quality of the products/services offered, with the aim of improving business profitability;
 - ✓ limiting the number of complaints from customers and stakeholders;
 - ✓ effectively, efficiently and flexibly employing structures, equipment, machinery and services of a quality that is adequate to manage business activities and meet the needs and expectations of customers and stakeholders, whilst achieving the profits necessary to ensure the continuous development and improvement of the business;
 - ✓ ensuring all services are provided in a timely manner
 - ✓ establishing and monitoring the degree of improvement by collecting data relating to Process Quality (internal and outsourcing) and complaints, in order to verify the quality standards achieved and provide a database which can be analysed to determine future objectives by defining appropriate indicators;
 - ✓ monitoring the effectiveness of improvements and corrective measures on the basis of the results obtained by conducting reviews of services and processes;
 - ✓ adapting the organization to meet customer needs by analysing the quality of the services provided by the competition and technological innovations.
 - ✓ upholding ethical standards by identifying those social and ethical values which have always inspired us, and by ensuring our employees, collaborators, and more generally, all those third parties potentially involved in our business activities, are aware of them;
 - ✓ evaluating company investments with a focus also on quality, safety, environmental concerns and the best available technical conditions, in addition to economic and financial considerations;
 - ✓ communicating and collaborating with the Authorities, Associations and other stakeholders in a clear and transparent way;
 - ✓ Maintaining the QMS and EMS systems to ensure compliance with the **UNI EN ISO 9001:2015 and UNI EN ISO 14001:2015 standards**, undertaking (through the application of working and monitoring methods compliant with the established standards) to maintain and improve efficiency and effectiveness over time.

The structural framework for implementing this policy is defined by the quality management system and will be verified during a subsequent review conducted by the Management or whenever it becomes necessary. All people involved are called upon to commit to achieving the objectives set out above by taking all actions necessary to improve performance and services.

The Management of Metalmeccanica Alba undertakes to provide the necessary resources to achieve these objectives.

QUALITY POLICY dated 29.12.2021

FOR APPROVAL: *Franco Ceccato & Daniele Gasparotto*